IPTV Customer Formal Notice

Cable Television Service includes video channels provided to Residential and Business customers. Also called IPTV (for internet protocol television), this service is regulated by the FCC and the state franchising authority.

Pursuant to federal Truth-In-Billing laws, within 24 hours after entering into a contract or agreement for service, the Company shall send the customer by email, online link, or other reasonably comparable means, information regarding: (a) the total monthly charge for the service selected by the consumer, including any related administrative fees, equipment fees, or other charges; (b) a good faith estimate of any tax, fee, or charge imposed by the Federal Government or a State or local government, and (c) a good faith estimate of any fee or charge that is used to recover any other assessment imposed on the provider by the Federal Government or a State or local government. The customer then has the right to cancel the contract or agreement without penalty within 24 hours after the Company provides that information to the customer.

IPTV services are provided on a month-to-month basis. Contracts are used in special circumstances

IPTV charges for "stand alone" IPTV service (i.e. IPTV that is **NOT** purchased in a package) is as follows:

Starter TV Package	**Stand Alone**	**With Phone or Internet**
Starter Channels	$ 49.95	$ 34.95
FCC Regulatory Fee	.14	.14
Set Top Box – Single Stream	.00	.00
Retransmission Fee	34.30	34.30
Franchise Fee	.84	.69
Local Option Tax	.84	.69
State Tax	4.64	3.81
Total Per Month	$ 90.71	$ 74.58

Essential TV Package		
Essential & Starter Channels	$131.95	$116.95
FCC Regulatory Fee	.14	.14
Set Top Box - DVR	.00	.00
Retransmission Fee	34.30	34.30
Franchise Fee	.69	.69
Local Option Tax	1.66	1.51
State Tax	9.15	8.32
Total Per Month	$177.89	$161.91

Ultimate TV Package	**Stand Alone**	**With Phone or Internet**
Ultimate, Essential & Starter Channels	$141.95	$126.95
FCC Regulatory Fee	.14	.14
Set Top Box - DVR	.00	.00
Retransmission Fee	34.30	34.30
Franchise Fee	.69	.69
Local Option Tax	1.76	1.61
State Tax	9.70	8.87
Total Per Month	$188.54	$172.56

Additional Charges for Add-On's to the above packages

Premium TV

Monthly charges for adding:
HBO is $20.00 plus $1.30 taxes = $21.30 per month
Cinemax is $14.00 plus $.91 taxes = $14.91 per month
Starz/Encore is $12.00 plus $.78 taxes = $12.78 per month
Showtime/TMC is $10.99 plus $.72 taxes = $11.71 per month

Set Top Boxes
All TV's require a set top box in order to receive programming. WesTel Systems supplies one "leased" boxes FREE per TV account. The additional monthly set top box fee for a DVR is $10.00 plus $.65 taxes = $10.65 per month per box. The additional monthly set top box fee for a Single Stream box is $6.50 plus $.42 taxes = $6.92 per month per box.

NFL Redzone Season Pass
The price for NFL Redzone season pass is an annual one-time charge of $65.00 plus $3.58 taxes = $68.58.

"Stand Alone" IPTV Packages purchased in a Package can be found at the associated link on WesTel Systems website:

https://www.westelsystems.com/packages/