

## Update Wi-Fi Network Name and Password

- Press "My Network" on the Home screen.
- Press "Networks".
- Select the network you wish to update the name or password for.
- Press "Edit" and update your information.

Note: changing your SSID or password will require you to reconnect all your wireless devices previously connected to that network.

## Run a Speed Test

- Select "My Network" from the Home screen.
- Select your main router.
- Select "Bandwidth Test".
- Select "Run Test".

The speed test will first run between the GigaSpire BLAST and the Internet and then will conduct a speed test between any mesh units and the GigaSpire BLAST. Results will show as a notification in the app and update on the screen.

## View Devices on Your Network

- Select "Things" from the Home screen.

Account # \_\_\_\_\_

Network Name (SSID) \_\_\_\_\_

Password \_\_\_\_\_

## Alerts

View alerts from the Home screen by selecting the bell icon in the top right. To edit alert settings, go to Settings button in the top right of the alert screen.

## ExperienceIQ

This powerful feature lets you manage screen time, content and access to website, and applications, all from the app. It also lets you prioritize which devices should get preferred connection so if you work from home and want to make sure you always have enough bandwidth, this feature is for you.

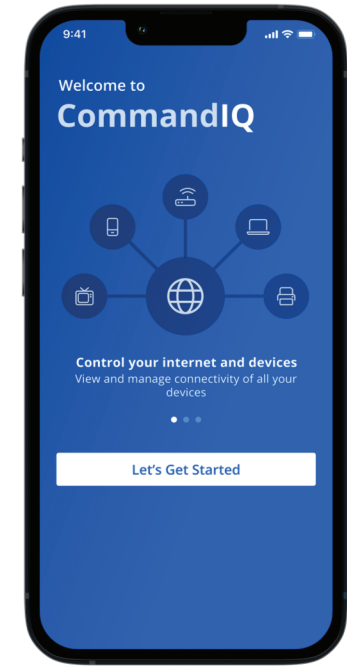


## ProtectIQ

As hackers become increasingly sophisticated, your network requires an equally innovative solution. ProtectIQ keeps a lock on your network and alerts you when unwanted visitors, hackers, viruses, or malware try to visit. If it's connected, it's protected!



**GIG-CAPABLE  
PROVIDER**



# Managed Wi-Fi



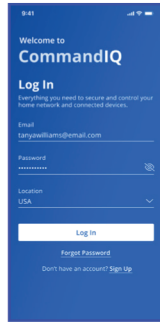
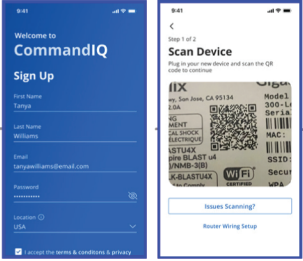

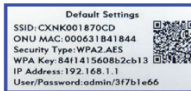
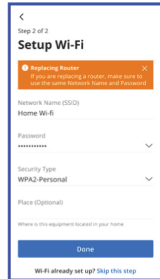
with CommandIQ®

**Simple, easy to control,  
and worry-free**

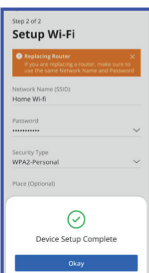


# Get Started with the App

The app allows you to easily manage your home or small business Wi-Fi network within minutes. Download the app and take control of your Wi-Fi network today!

- Download the app. You can search either the Apple App Store or Google Play Store for: 'CommandIQ', then install it on your mobile device.  
 
- Select "SIGN UP" towards the bottom of the screen.  

- Enter your personal information. The password you enter here will be used to access the app.  

- Select "Yes" to continue.  

- Tap the QR code that appears within the app. (You will be asked to allow access your camera.) Point your camera at the QR Code found on the bottom of your GigaSpire BLAST System, or on the side of your GigaCenter, (example shown below). Select OK.  

- Tap the "Click here to skip" text since your Wi-Fi is already working.  


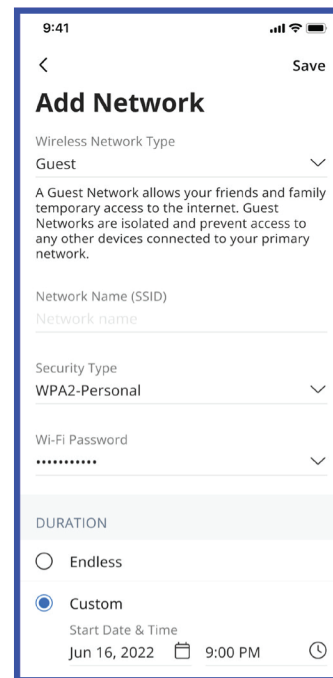
Click Submit and you're done!



**Need help?**  
**Contact Support:**  
866-937-8350  
WesTelSystems.com

## Create a Guest Network

- Tap the "+" icon from the main menu.
- Select Networks.
- Select "Guest" in the dropdown menu.
- Give your Guest Network a name (SSID) which will be visible to guests.
- Select security type, if desired.
- Choose a password.
- Select isolation if you do not want the user to be able to access your other wireless networks.
- Set the duration to endless or create a custom duration.



9:41 Save

### Add Network

Wireless Network Type  
Guest

A Guest Network allows your friends and family temporary access to the internet. Guest Networks are isolated and prevent access to any other devices connected to your primary network.

Network Name (SSID)  
Network name

Security Type  
WPA2-Personal

Wi-Fi Password  
\*\*\*\*\*

DURATION

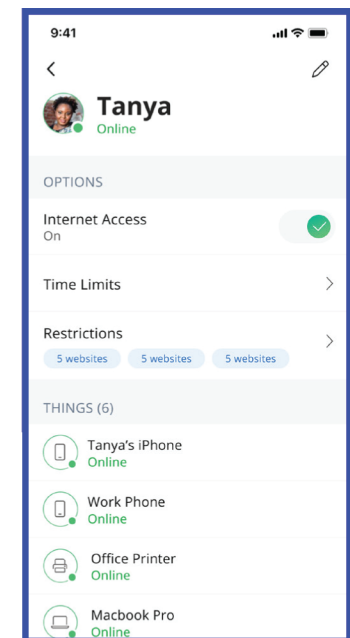
☐ Endless

☒ Custom

Start Date & Time  
Jun 16, 2022 9:00 PM

## Parental Controls (Basic)

- Tap the "+" icon from the main menu.
- Select "People" to create a new profile.
- Add a name and photo if desired.
- Select the devices which belong to this profile.
- Select "Done".
- From the home screen, Select "People" and select the desired profile.
- Swipe the Internet Access toggle off to pause all devices connected to the profile. Toggle on to bring devices back online.
- Set time limit schedules to turn Internet access off for all assigned devices during specific times and days



9:41

Tanya Online

OPTIONS

Internet Access  
On

Time Limits

Restrictions  
5 websites 5 websites 5 websites

THINGS (6)

- Tanya's iPhone Online
- Work Phone Online
- Office Printer Online
- Macbook Pro Online