

**WAVIER**  
**E-911-DUAL ACCESS-PUBLIC LISTING**  
**WESTEL SYSTEMS**

1. E911. WESTEL SYSTEMS *is* the local exchange service provider for the E911 emergency telephone service.

2. DUAL ACCESS. WESTEL SYSTEMS also provides dual access service, which allows a telephone customer to have one phone number for two different locations.

3. LOCATION PROBLEM. The combination of E911 and dual access can create a problem when an emergency *is* called in from a dual access number and the caller fails to give the location of the emergency to the operator. The operator then either has to choose from the two locations the dual access number serves or may not have information on the second location. In either case, the operator may direct the emergency response personnel to the wrong location.

4. CONSIDERATION. In consideration for being provided dual access service, you, the telephone customer, agree as follows:

5. WAIVER. You, the telephone customer, do hereby release, waive, discharge and covenant not to sue WESTEL SYSTEMS, its officers, directors, agents, employees and shareholders, from any and all actions, claims, demands or causes of action that you may have now or at any time have in the future, for any losses, liabilities, damages, costs and expenses which you may incur as a result of or which in any way are connected with the use of the E911 system from your dual access phone, AND

6. INDEMNITY. You also agree to defend, indemnify and hold WESTEL SYSTEMS, its officers, directors, agents, employees and shareholders, harmless from any and all actions, claims, demands or causes of action that any other person may have now or at any time have in the future, for any losses, liabilities, damages, costs and expenses which such other person may incur as a result of or which in any way are connected with the use of the E911 system from your dual access phone.

7. PRIVACY PROBLEM. E911 can create another problem where a telephone customer wants to keep telephone number or address information unlisted. WESTEL SYSTEMS has no control over such information once it is included in the E911 database and the database provider (such as AT & T) may publish that information in a regional phone book, despite the customer's desire to keep it unlisted.

8. WAIVER. You, the telephone customer, do hereby release, waive, discharge and covenant not to sue WESTEL SYSTEMS, its officer, directors, agents, employees and shareholders, from any and all actions, claims, demands or causes of action that you may have now or at any time have in the future, for any losses, liabilities, damages, costs and expenses which you may incur as a result of or which in any way are connected with the publication of telephone number or address information included in the E911 database.

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Telephone Customer's Signature

Date

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Telephone Customer's Primary Address to be Identified

Telephone No

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Witness for WESTEL SYSTEMS

Date